



**IN BRIEF**

... and from the Chairman



Brent C. Brown

Issue X December 2001

### **Welcome Aboard Dick**

We're very pleased to welcome aboard Richard 'Dick' Walleshauser as Vice President of Support Services. Dick is a graduate of the Coast Guard Academy and obtained his MBA from the University of Louisville. He is a Captain in the Coast Guard Reserve and resides in Marietta, Georgia with his wife Penny and children Mark and Katie.

### **Plaza Public Safety awarded Unit Citation**

Chesley Brown's Plaza Public Safety was recently awarded a unit citation for their outstanding strategy and performance in two major public events since September 11<sup>th</sup>. The Plaza located in Kansas City, Missouri hosted the Annual Arts Festival in late September and the Grand Lighting Ceremony on Thanksgiving Day, both to record crowds. Despite the war time alert status people came because they felt safe and secure. Congratulations to our staff at the Plaza for a job well done.

### **The Queen Mary**

Do you ever wish you could step back in time? Well, I did while in Los Angeles a few weeks ago. I had the pleasure of spending the night on board the famous and historic Queen Mary. Thanks to my friend and Harvard classmate Robert Prevratil, Operator of the Queen Mary. I got to spend 24 hours going back in history, walking this beautiful and historic ship. My stay was complete with a behind the scenes tour. If you are ever in L.A. go down to Long Beach and see this living history.

### **Chesley Brown Fliers**

Watch for the newest specialized Chesley Brown team. The Chesley Brown Fliers (Field Liaison Integration & Evaluation Response Specialists) are highly qualified and uniquely trained officers who respond to special events, transitions and critical situations to assist and /or evaluate the onsite team. These motivated individuals pass a rigorous test to qualify to earn the F.L.I.E.R.S. wings. The wings are symbolic of taking flight not only to respond but soaring above in performance.

### **Ground Zero**

I had the opportunity to tour Ground Zero in early December while on my annual New York trip with the Schlacter's. Harley and I went to the site of the former World Trade Center. Seeing the hole in the sky and watching the trucks filled with steaming debris is truly beyond description. God Bless the people who lost their lives there and as Americans let us never forget.

### **And the year ends...**

As another year ends, we are filled with mixed emotions. It has been a successful year for Chesley Brown. We have seen tremendous growth, not only in size but also in truly focusing in on who we are. As an "In Brief" reader put it "you all seem like a company with a mission". Well I am proud that shows through, because we are. As the founder of UPS had a vision of the Big Brown Machine and taking pride in image and performance so does Chesley Brown. As the new Chesley Brown Flags emblazed with our Coat of Arms, are unfurled at our properties around the country, we stand proud as a team. We also stand proud as Americans playing a vital role in our country's security.

To our friends, family and loyal clients we offer a wish of a Happy and Safe Holiday Season and a prosperous New Year filled with new opportunities.

Chesley Brown International. . . We're Changing the Course of an Industry !

Warmest Regards,

Brent C. Brown  
Chairman and CEO